



FAQs

When will my sales report be due?

Hourly beginning at 9:00 a.m. on September 24, 2010 a sales report is required to be filed by email to dvite@irma.org. Remember that retailers who do not comply may be terminated from the program.

How is the sales tax calculated on the replacement appliance rebate amount?

The tax is a *pre-rebate* tax. It is based on the pre-rebate selling price. As an example, if the appliance is listed at \$300 the tax will be on \$300. The rebate amount in this example would be \$45.00 (15% of \$300). The total cost of the transaction assuming a 6% tax rate (rate will vary by local jurisdiction) would be as follows:

\$300 list price plus **\$18** tax minus **\$45** rebate equals a final selling price including tax of **\$273**.

Can a customer receive more than one rebate?

YES, a customer may buy more than one type of replacement appliance (i.e., washer, freezer etc) and receive a rebate on each. They will, however be entitled to only one rebate per category of replacement appliance (they will not get two rebates if they purchase two freezers).

May we hold a “midnight Madness” sale starting at 12:01 AM on September 24th?

No, the replacement appliance program is limited to the hours of 8AM to 9PM on September 24th or until the funds are exhausted. Furthermore, *no pre-sales* will be honored.

Where can I find a participating retailer?

A list of participating retailers will appear on this site beginning Monday, August 30, 2010 and will be updated every Monday until the start of the program.

When will participating retailers be reimbursed for rebates offered during the Sept 24, 2010 sale?

Invoices will be accepted in two phases. The first phase will begin on Thursday, September 30th for all rebated replacement appliances delivered by close of business September 29, 2010. The second phase will begin on Tuesday, October 20, 2010 for all appliances delivered by close of business Monday, October 19, 2010. Any returns and refunds owed to the state must be included in the second phase of invoices. All invoices must be submitted to the state by 5:00 p.m. on Friday, October 29, 2010.

Retailers will be reimbursed within 30 days or less, after submitting 100% of the required invoicing and documentation.